Navigating Insurance Appeals

Dealing with a health insurance claim denial can be confusing and overwhelming, but you don't have to do it alone.



99% of denied claims are **not** appealed

Up to **60%** of appeals are **won** at the external appeals level

TRIAGE CANCER®

TRIAGE HEALTH

How Triage Cancer helps patients and providers navigate insurance appeals:

State-Specific Health Insurance Appeals Toolkit

A step-by-step guide to appealing health insurance denials in your state.

This Toolkit helps you understand the appeals process from start to finish, including:

- How health insurance appeals work
- What to expect at each appeal level
- Key deadlines and required documents
- State-specific rules and forms, based on your insurance type and state

Triage Health Appeals Navigator

Using AI technology, this free online tool guides you through the appeals process.

The Appeals Navigator:

- Helps you understand your rights
- Organizes key information and documents
- Drafts a personalized appeal letter based on your plan and denial letter
- Designed to keep your personal information confidential and secure
- Grounded in evidence-based arguments

Explore appeals resources, including Quick Guides, videos, and webinars, at:
TriageCancer.org/Appeals

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